# Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation. Te

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

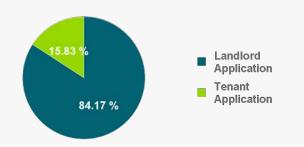
01 Jan 2024 - 31 Mar 2024

### Who made applications to the Tenancy Tribunal?

**Landlord Applications** Tenant Applications

6,315

1,188



### Where were the tenancies related to Tenancy Tribunal applications?

	District of tenancy	%
1	Auckland	42.76%
2	Christchurch	7.30%
3	Hamilton	4.44%
4	Wellington	4.32%
5	Papakura	2.92%

## What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%
1	Rent Arrears	4,967	66.20%
2	Refund Bond	3,098	41.29%
3	Termination/possession	2,905	38.72%
4	Compensation / Damages	1,880	25.06%
5	Outgoings	1,188	15.83%
6	Rent arrears breach	725	9.66%
7	Exemplary Damages	581	7.74%
8	Cross Application	442	5.89%
9	Vacated more than 2mths - s 91A	442	5.89%
10	Remedy of breach	398	5.30%

	Landlord applicant: top disputes	#	%				
1	Rent Arrears	4,966	78.64%	1	Refund Bond	601	50.59%
2	Termination/possession	2,904	45.99%	2	Compensation / Damages	532	44.78%
3	Refund Bond	2,497	39.54%	3	Exemplary Damages	398	33.50%
4	Compensation / Damages	1,348	21.35%	4	Healthy Homes standards	312	26.26%
5	Outgoings	1,172	18.56%	5	Failure to maintain	234	19.70%
6	Rent arrears breach	725	11.48%	6	Quiet enjoyment	187	15.74%
7	Vacated more than 2mths - s 9	442	7.00%	7	Cross Application	181	15.24%
8	Remedy of breach	387	6.13%	8	Work Order	161	13.55%
9	Cross Application	261	4.13%	9	Bond not Lodged	157	13.22%
10	Repeat Rent Breach	193	3.06%	10	Moisture and drainage	125	10.52%