Tenancy Services Dispute Resolution statistics Data includes applications made to Mediation To

Data includes applications made to Mediation, Tenancy Tribunal, and FastTrack

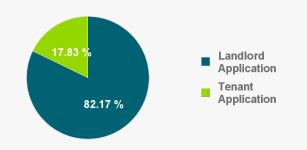
01 Jan 2023 - 31 Mar 2023

Who made applications to the Tenancy Tribunal?

Landlord Applications Tenant Applications

5,503

1,194



Where were the tenancies related to Tenancy Tribunal applications?

	District of tenancy	%
1	Auckland	43.95%
2	Christchurch	6.93%
3	Hamilton	5.26%
4	Wellington	4.81%
5	Papakura	3.00%

What were Tenancy Tribunal applications about?

Note: there are more disputes than applications, as a single application can be about a number of different disputes.

	Overall: top disputes detailed in applications	Number of applications	%
1	Rent Arrears	4,389	65.54%
2	Refund Bond	2,948	44.02%
3	Termination/possession	2,860	42.71%
4	Compensation / Damages	1,749	26.12%
5	Outgoings	1,083	16.17%
6	Rent arrears breach	769	11.48%
7	Exemplary Damages	609	9.09%
8	Cross Application	435	6.50%
9	Remedy of breach	412	6.15%
10	Healthy Homes standards	385	5.75%

	Landlord applicant: top disputes	#	%
1	Rent Arrears	4,387	79.72%
2	Termination/possession	2,860	51.97%
3	Refund Bond	2,411	43.81%
4	Compensation / Damages	1,197	21.75%
5	Outgoings	1,063	19.32%
6	Rent arrears breach	769	13.97%
7	Remedy of breach	399	7.25%
8	Vacated more than 2mths - s 9	321	5.83%
9	Cross Application	300	5.45%
10	Exemplary Damages	182	3.31%

	Tenant applicant: top disputes	#	%
1	Compensation / Damages	552	46.23%
2	Refund Bond	537	44.97%
3	Exemplary Damages	427	35.76%
4	Healthy Homes standards	385	32.24%
5	Failure to maintain	267	22.36%
6	Quiet enjoyment	190	15.91%
7	Moisture and drainage	173	14.49%
8	Bond not Lodged	158	13.23%
9	Work Order	154	12.90%
10	Reduction of Fixed Term	149	12.48%